

**Name of the organisation: Advocacy and Policy Institute (API)**

**Project title:** Enhancing the citizens access to public information through using mobile technology (APIM)

**Sector (ref. list of sectors in Sectorial experience in PADOR):** 15110: Public Sector Policy and Administrative Management; 15112: Decentralisation and Support to Sub-national; 15150: Democratic Participation and Civil Society

<b>Location</b>	<b>Cost of the action (EUR)</b>	<b>Role: Coordinator, co-beneficiary, affiliated entity</b>	<b>Donors to the action (name)</b>	<b>Amount contributed (by donor)</b>	<b>Dates (from..to) dd/mm/yyyy</b>
Cambodia (Kampong Speu, Kampong Chhang, Pursat and Banteay Meanchey)	45 136.03	Coordinator	USAID through Development Innovations	USAID through Development Innovations: 42 671.10 API: 2 464.93	From 01/07/2015 to 29/02/2016

**Objectives and results of the action**

**Overall Objective:** To enhance the availability of public information to the public through mobile technology and improve two-way communications in order to ensure transparency, responsiveness and accountability of the local councils within local citizens in target areas.

**Specific Objectives:**

- (1) To increase the availability of information and raise awareness about public services among target groups, particularly women, youth and disadvantage groups through introduction of interactive voice response (IVR) tool;
- (2) To enhance the capacity of Local Authorities (LAs), Community Based Organizations (CBOs) and youth groups on how to use the IVR tool for providing public access to information and information disclosure;
- (3) To set up IVR System to provide citizens access to public information in their target areas.

**Results:**

- Training curriculum developed and training provided to 120 Local Authority, CBOs, and youths on access to information issues and roles of IVR in promoting access to information and provide feedbacks.
- Education materials (small booklet, poster and banners) on access to information and ICT application for promoting access to information developed and printed.
- Four community forums and outreach activities organized in the target areas.
- IVR service operation supported.